A Shariah Savings & Investment Plan with Foresters Financial



Our Shariah Savings & Investment Plan at a glance

- Save with no maximum limit.
- Ideal for saving above the ISA allowance.
- Start saving from as little as £20.
- Simple investing in a Shariah compliant fund, with experts making the investment decisions.
- Manage the Shariah Savings & Investment Plan online with MyPlans.
- As with all investing, the value of your Plan can fall as well as rise, and you may get back less than you have paid in. It's recommended to invest for at least 5 years.





Investing with no limitVisit foresters.com/ShariahSIP

Build your Plan - your way

Choose our Shariah Savings & Investment Plan

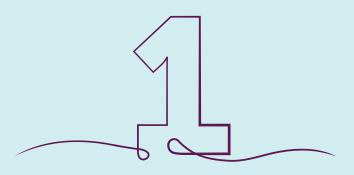
Want to save with flexible contribution options and for the medium to long-term? Our Shariah Savings & Investment Plan offers a great way to save above the ISA allowance.

Invest for greater potential

Make your money work harder and invest any additional money you have above the ISA allowance, rather than letting it sit in the bank.



You can open a Plan from age 16 and save from £20 a month, with one annual management charge of 1.5% (1% after 10 years), and investment decisions made by experts.



A Shariah compliant fund A Shariah compliant fund helping you save towards your future goals, in a way that aligns with your beliefs.

Shariah approved investments

A Shariah Supervisory Board and Shariah Adviser have been appointed to ensure all investments in the fund meet Shariah Investment Guidelines.

Experts on hand

The experts at Schroders make investment decisions for you, only investing in companies included in the Dow Jones Islamic Market World (Net Total Return) Index.



You're ready to start saving!

Once you've built your Plan and chosen how much you want to save, that's it - we will do the rest. Get ready to...

√ Manage your Plan online with MyPlans

View your Plan value, fund performance, make contributions and more.

√ Access your member benefits

You also become a member and from age 18 have access to exclusive member benefits.

Member benefits are not regulated by the Prudential Regulation Authority or the Financial Conduct Authority and may change in the future.



Shariah Savings & Investment Plan

Our Shariah Savings & Investment Plan is a simple and affordable way to build a lump sum for the future. Whether you have already used your ISA allowance or have recently received a lump sum of money.

Our Plan aims to...

- ✓ Provide a straightforward, affordable way to build up sayings.
- ✓ Give you easy access to your savings.
- ✓ Achieve medium to long-term capital growth by investing in a range of investments.

You should commit to...

- ✓ Saving a regular amount each month and/or single (one-off) contributions.
- ✓ Investing for 5+ years, the longer you invest the less risk.
- ✓ Automatic increases to monthly contributions each year, to keep pace with inflation.

Please bear in mind...

✓ The value of your Savings & Investment Plan may fluctuate as the value of the investments can go down as well as up. You may get back less than you have invested.



Is a Shariah Savings & Investment Plan right for me?

- ✓ Invest your money in Shariah compliant stocks and shares, with the opportunity for your money to grow.
 - \checkmark Looking for a simple and affordable way to save towards your future, or a specific goal (in 5+ years).
 - ✓ Already taken advantage of your annual ISA allowance.
 - ✓ UK resident aged 16 or over.
 - ✓ You have spare income or a lump sum and would like to invest your money.
 - √ Looking for potential growth of money and accept the risks of investing.
 - √ You have an accessible emergency fund.
 - ✓ You do not have a loan or debt that would significantly reduce your spare income.

Why save with Foresters Financial?



Invest in what you believe in

At Foresters, we have managed thousands of Shariah customers since 2015.

With an appointed Shariah Supervisory Board and Adviser, so you can breathe knowing we have it all under control.



Over 2.5 million people trust us

Join over 2.5 million members and customers who trust us with their financial needs.

Helping families gain financial security, whilst giving back to our members and their communities since 1874.



We give back to members and communities

By saving with us you become a member, and will have access to a range of exclusive benefits. With opportunities to help out in your community, and give back.

The experts will take care of it for you

You have the choice to invest your way. With the professionals at Schroders making the investment decisions for you - so you don't have to worry about being a financial expert.

Our Savings & Investment Plan

Shariah Stocks and Shares Savings & Investment Plan

What is a Savings & Investment Plan?

This is a Plan created by us, to allow those aged 16 and above to save over the ISA limit, with no savings limit. Providing flexible contribution options and a great way to save for the medium to long-term.

Our Savings & Investment Plan invests in stocks and shares. Allowing you to invest your money into stocks, shares and other assets.

How much can I save?

You can save as much as you like, there is no maximum limit with this Plan, making it great for lump sums of money that you wish to invest.

When can I add money to my Plan?

You can add money at any time. Contributions can be made by setting up a monthly contribution and/or making single (one-off) contributions.

How can I contribute to the Plan?

Contributions start from £20 and can be made by:

- · monthly contributions.
- single contributions (direct from your bank, cheque or online by debit card).

You can amend existing Direct Debits at any time. The minimum increase, or decrease amount is £5, and the Direct Debit cannot be less than £20.

Normally, you can have total savings of up to £6,000 without affecting your entitlement to means tested benefits.

How much could my monthly contributions be worth?

The figures below give you an idea of how much your contributions could be worth in years to come. They assume an annual investment growth rate of 1.5% (low), 4.5% (medium) and 7.5% (high), and an annual management charge of 1.5% (1% after 10 years).



How we calculate these figures

- The figures give you an idea of what monthly contributions could be worth in years to come assuming an annual management charge of 1.5% (1% after 10 years) and an annual inflation increase of monthly contributions:
 - For a projected annual investment growth of 1.5%, we have assumed that your monthly contribution will increase annually by 2.5%.
 - For a projected annual investment growth of 4.5%, we have assumed that your monthly contribution will increase annually by 3%.
 - For a projected annual investment growth of 7.5%, we have assumed that your monthly contribution will increase annually by 5%.
- The figures are only illustrative and not guaranteed. You may get back less or more, this is dependent on the funds performance.
- Inflation could reduce what you could buy in the future.
- Every year you will receive a statement showing the value of the Plan, however you can see this at any time on MyPlans.
- · Charges may vary in the future.

Are you making the most of your tax-efficient savings?

Saving in an ISA will allow you to save tax-efficiently, up to £20,000 each tax year. For more information see page 6.

How does inflation affect my savings?

You may notice the effects of inflation on things like your groceries, but did you know this can also impact your savings?

We want to ensure that when you access your money in the future it keeps up to date with inflation. So, we will automatically increase your monthly contributions to follow RPI (Retail Price Index), subject to a minimum of 2.5%.

We will write to you before making any increases. If you do not wish to keep up with inflation, please let us know 14 days before the increase is due.

What are the charges?

There is only one annual management charge of 1.5%, reducing to 1% after you have been with us for 10 years. To benefit from the reduced charge your money will invest in the identical fund that has the lower charge.

This annual management charge takes into account our distribution, administration and investment management costs.

The funds have transactional charges for the buying and selling of investments, this is not a direct charge to you but charges to the funds. Please see the Key Information Document.

These charges are calculated daily and reflected in the unit price, this means that you will not see a charge applied directly to your Plan value.

When can I withdraw money?

Partial and full withdrawals can be made at any time with no charge to withdraw but there could be tax implications upon the withdrawal. You can also set up regular part withdrawals, either on a quarterly, half-yearly or yearly basis.

If your partial withdrawals exceed the growth of your investment your capital will be eroded. See 'Will my Plan be taxed?' for tax implications.

How much could a lump sum be worth?

To give you an idea of how much a single contribution could be worth in 10 years, here are some examples. They assume an annual investment growth rate of 1.5% (low), 4.5% (medium) and 7.5% (high), and an annual management charge of 1.5% (1% after 10 years).



Please read the "How we calculate these figures" on page 4.

Want to see some more examples? Visit foresters.com/projections

Your Savings & Investment Plan

Before you consider whether this Plan is right for you, you should make the most of your tax-efficient ISA allowance, which is £20,000 each tax year. Should you have more to save, you can open a Shariah Savings & Investment Plan, however you will need to consider any tax implications.

Can I have an ISA as well?

Yes, you can have an ISA and a Savings & Investment Plan at the same time. Having a Savings & Investment Plan does not affect your ISA savings.

However it's best to take advantage of the ISAs tax-efficient savings limit before saving in a Shariah Savings ϑ Investment Plan.

By investing any additional money above your £20,000 ISA allowance, into a Savings & Investment Plan your money will have the potential to grow.

If you are aged 16-17, a Shariah Junior ISA may be a more suitable option for your money, where you can save up to £9,000 each tax year.

Can I move money from my Plan to my ISA?

Yes, if you have an ISA with us you can move money from your Shariah Savings & Investment Plan to your Shariah ISA. Taking advantage of your yearly tax-efficient ISA allowance, if you haven't already saved up to £20,000. Subject to ISA limits.

How do we issue the Plan?

Your Shariah Savings & Investment Plan will be issued as 1,000 identical Plans. We do this to help minimise any personal tax liability when you make any partial withdrawals from the Plan. You will only see it as one Plan.

Will my Plan be taxed?

Tax treatment depends on individual circumstances and may be subject to change in the future.

Forester Life is liable for tax on the income and growth of the funds to which your Shariah Savings & Investment Plan is linked. The tax we have paid cannot be reclaimed, regardless of your tax position.

This effectively takes care of the liability for the basic rate of tax; for most investors there is no further tax to pay. However, for higher rate, additional rate and some basic rate taxpayers, there may be further tax to pay.

You are allowed to withdraw up to 5% of the amount you previously invested each year (for up to 20 years) without having to pay immediate taxes. Any unused 5% allowance can be carried forward to use in future years. If you withdraw more than this amount, you might have to pay tax.

To help reduce any tax, your Shariah Savings & Investment Plan is divided into 1,000 identical Plans. When you make a withdrawal, we first utilise your unused 5% allowances and then we fully withdraw some of these 1,000 Plans. By fully withdrawing some of your Plans rather than partially withdrawing all your Plans, any liability to tax will be reduced.

A withdrawal may also affect your personal tax allowance, your married couple's allowance or an assessment to the High Income Child Benefit Tax charge.

For further information, please see the 'Will my Plan be taxed?' leaflet, which can be found on your MyPlans account.

If your tax situation is complicated, it's a good idea to get advice from a tax professional.

What does that mean? Let us help...

Asset Is a type of investment which is likely to gain profit e.g. equities (shares) and cash or equivalents (assets that

behave like cash).

Inflation The gradual increase in prices of goods. When relating this to your savings, what your money could buy today

may not be the same in the future.

Tax-efficient Is when you pay the least amount of tax required. To help ensure you maximise your tax-efficient savings, make

sure to maximise your ISA allowance each tax year before saving in a Shariah Savings & Investment Plan.

A Shariah compliant fund

Who makes the investment decisions?

Foresters specially selected Schroders to look after your money and make investment decisions for you alongside, a Shariah Supervisory Board and Shariah Adviser.

Schroders is an independent, dedicated asset manager with a strong heritage and culture based on over 200 years' experience of investment markets.

Schroders have thousands of experts around the globe looking for investment potential, wherever it may be.

Can I see how the fund is performing?

Yes, you can view the fund's performance within your online MyPlans account - foresters.com/MyPlans or see our Investment Bulletins on our website - foresters.com/bulletins

Contributions will be used to purchase units in the Foresters (Schroders) Managed Islamic Global Fund 1. After 10 years the money and future contributions will be invested in the Foresters (Schroders) Managed Islamic Global Fund 1A, this fund has the same investment approach, however it benefits from a lower charge.



Foresters (Schroders) Managed Islamic Global Fund

The fund invests in the Schroder Islamic Global Equity Fund and aims to grow your investment over the medium to long-term by investing in a Shariah compliant portfolio of shares from around the world.

✓ Only invests in companies included in the Dow Jones Islamic Market World (Net Total Return) Index.

✓ Shariah Supervisory Board and Shariah Adviser to ensure investments meet Shariah Investment Guidelines.

✓ Medium investment risk.

The fund may not invest in companies that derive more than 5% of their total income from prohibited activities or industries such as below...







Entertainment inc. hotels/gambling



Pork-related products



Non-Islamic financial services



Weapons and defence

Also, any company whose financial arrangements are considered unsuitable for Shariah compliance such as unacceptable amounts of debt, cash or interest bearing securities. As the fund is managed in line with Shariah Investment Guidelines, it may perform less well than other funds that do not strictly adhere to these criteria.

What happens to investments which become non-compliant?

It is the intention to observe the Shariah Investment Guidelines at all times but this may not always be possible as there may be occasions when a company becomes non-compliant.

The requirement to 'purify' prohibited income (and potential investment gains where companies become non-compliant) is likely to result in payments to UK registered charities that have been approved by the Shariah Supervisory Board.

These payments could reduce the fund's performance compared with other funds that do not strictly adhere to the Shariah Investment Guidelines.

As with all stock market investments the value may fall as well as rise and you may get back less than has been invested.

For more information about the fund, please refer to the Key Information Document and Investment Bulletin.

What does this mean for my money?

This fund is professionally managed by Schroders, who will choose and make investment decisions for you. Working with our appointed Shariah Adviser and Supervisory Board to ensure investments follow Shariah guidelines.

The fund invests globally across a range of assets to take advantage of investment opportunities found by Schroders.

For more information

Please read the Key Information Document and see our Investment Bulletin at foresters.com/bulletins

You're ready to start saving!

Open your Shariah Savings & Investment Plan at foresters.com/ShariahSIP. Once your Plan is open you can manage it online with MyPlans and access your Foresters member benefits.



Manage your Plan with MyPlans

View your Plan value, make contributions, see the fund performance, read your documents, and so much more.

Made it easy for you to manage your future with the click of



Member benefits to better your future

By saving with us you become a member, and will have access to a range of exclusive benefits at MyForesters.com

Benefits include volunteer grants, member discounts and will writing – just to name a few!

Description of member benefits that you may receive assumes you are a Foresters member. Members must be 18 years of age or older and must have an active Foresters Plan and maintain it in good standing. Foresters member benefits are non-contractual, subject to benefit specific eligibility requirements, definitions and limitations and may be changed or cancelled without notice. Member benefits are not regulated by the Prudential Regulation Authority or the Financial Conduct Authority and may change in the future.

What if I change my mind?

Once your application is accepted, you will be issued your Plan Document and a notice of your right to cancel. You have 30 days from receipt of this notice to cancel your application.

If you cancel an Savings & Investment transfer, the amount transferred to the new Savings & Investment provider may be lower, if the price of units bought has fallen in the meantime.

What if I am unhappy with the service?

If you are unhappy with any aspect of the service provided by us, please write to the Customer Relations Officer, Forester Life, Foresters House, 2 Cromwell Avenue, Bromley, BR2 9BF.

View the Forester Life customer complaints procedure at foresters.com or phone 0333 600 0333 for a copy.

If we do not deal with your complaint to your satisfaction, you can complain to: The Financial Ombudsman Service, Exchange Tower, London E14 9SR (telephone 0300 123 9123, email complaint.info@financial-ombudsman.org.uk or visit (www.financial-ombudsman.org.uk). Making a complaint will not prejudice your right to take legal action.

What happens to my money if I die?

In the unfortunate event of your death, we will pay out 101% of the value of your Shariah Savings & Investment Plan. If there is a payout due to a death, this may be subject to inheritance tax.

Important information

All Forester Life Plans are subject to the law of England and Wales. We will always communicate with you using the English language.

Forester Life fulfils the required standards for meeting financial obligations. You may view our Solvency and Financial Condition Report on our website at foresters.com/SFCR

Full details are set out in the Terms and Conditions which will be provided with your Plan Document. This will be sent to you after your application is accepted. A copy of the Terms and Conditions are also available on request or online.

Please let us know if there is anything in this brochure you don't understand, or you have any specific requirements.

This information is issued by Forester Life Limited, Foresters House, 2 Cromwell Avenue, Bromley, BR2 9BF. This information should be read in conjunction with the Shariah Savings & Investment Plan Key Information Document for any new Plans. Information is based on our current understanding of legislation and tax practice as at July 2024, which may change in the future.

We're here to help



service@foresters.co.uk



Visit foresters.com/learn



Our Customer Services team is based in the UK and ready to help with any questions - Monday to Friday 8:30am to 5:00pm.



Registered Office: Forester Life Limited, Foresters House, 2 Cromwell Avenue, Bromley BR2 9BF. T 0333 600 0333. E service@foresters.co.uk. foresters.com

Forester Life Limited is registered in England number 2997655. Forester Life Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. DAC 2023214/FS/BR 12/24



Terms and Conditions of the Forester Life Shariah Savings & Investment Plan

Definitions

Throughout the Terms and Conditions there are words and phrases that have special meanings and are shown in italics.

"Fund" means each separately identifiable account maintained by us.

"Fund Switch" means the cancellation of units in one Fund and their allocation instead to an alternative Fund or Funds. The Plan Value on the effective day of the Fund Switch will be the same before and after the Fund Switch.

"Plan" means the 1,000 Forester Life Savings & Investment Plans you have applied for, which are evidenced by this Plan Document, less any that have been surrendered. Each of the 1,000 Plans is a separate arrangement and those that remain from time to time are identical. These Terms and Conditions apply to all of those Plans and any reference in these Terms and Conditions to the Plan is a reference to all those 1,000 Plans, less any that have been surrendered. For the purpose of this Plan, only an insurance policy is available.

"Plan Value" effective on a given date means the sum of the units of each Fund of the Unit Account on that date multiplied by the respective unit price effective on that date.

"Planholder" means the person or persons named in the Schedule.

"Schedule" means the personal information of the *Planholder* relating to the Plan.

"Start Date" means the date specified in the Schedule.

"Unit Account" on a given date means the units of the Funds that remain allocated to the Plan at the end of the previous day. Any units cancelled before that time for any reason described in this document do not form part of the Unit Account.

"We" and "Us" mean Forester Life Limited. "Our" has a corresponding meaning.

"You" means the *Planholder(s)* and, where the context requires, the legal personal representatives of the surviving *Planholder*. "Your" has a corresponding meaning.

Contributions

You may invest regular and/or single contributions to your Plan. The minimum contribution is £20. There is no maximum limit. Contributions must be in the currency of England.

Optional Changes to Regular Contributions

You may increase or decrease your regular contributions at any time subject to a minimum increase of £5. Regular contributions may not be reduced below the minimum of £20.

You may stop your regular contributions at any time. If regular contributions have stopped, they may be restarted at any time subject to any conditions or restrictions we may apply.

Automatic Increases to Regular Contributions

Regular contributions paid by Direct Debit will increase automatically on the anniversary of their commencement. The increase will be equal to the proportion by which the Retail Prices Index for the month six months before the month in which the anniversary falls exceeds the Index for the month 18 months before the month in which the anniversary falls, subject to a minimum increase of 2.5%. The increase will be applied to the regular contribution payable immediately preceding the anniversary, allowing for any contribution changes attributable to Optional Changes.

If the Retail Prices Index is replaced or discontinued, we will decide which other suitable Index we should use for calculating Automatic Increases.

If you have made Optional Changes to your contribution within the 12 months preceding its anniversary, then we may, at our discretion, postpone the Automatic Increase by up to 12 months from the Optional Change. Future Automatic Increases will then occur at 12month intervals, subject to any further postponement from future Optional Changes.

If you ask us to do so, we will stop future Automatic Increases, subject to 14 days' written notice. You may request that they recommence at any time, subject to 14 days' notice. The recommencement will not take account of any Automatic Increases that would have been made previously but for their earlier cessation.

Investment of Contributions

Contributions will be invested in the *Fund(s)* selected for *your Plan*. The investment objectives of the *Fund(s)* are set out in *our* Key Information Document(s). Subject to meeting the Shariah investment Guidelines, we have discretion as to how the assets of each *Fund* are invested. Any income arising from the assets of a *Fund* will be added to the *Fund*.

Each Fund is divided into units of equal value. We will increase or reduce the number of units into which a Fund is divided at our discretion, in which case we will transfer in to or out of the Fund an amount of money so that the value of each unit is unaffected.

We will value each Fund each business day based on the closing prices of the assets for that day, or such other time as we may decide. We will calculate the value of the assets in each Fund on a fair and reasonable basis.

We will calculate the value of a unit of each Fund at a valuation by dividing the total value of the Fund calculated at that day's valuation by the total number of units of the Fund existing at that time. We will then set a price for a unit of the Fund for the purpose of allocating units to Plans and computing the benefits under Plans that are linked to the Fund. It will be equal to the value of a unit of the Fund rounded to the nearest one-tenth of a penny. Unit prices set at a valuation will be effective for unit transactions on that day.

We may open new Funds from time to time or close or combine existing Funds if we think this is appropriate. Where we open new Funds, and subject to any conditions or restrictions we may apply, you may request that we redirect future contributions and/or Fund Switch existing units, using the unit prices effective on the later of the date you select and the day we receive your written instructions. Where we close or combine Funds we will redirect future contributions and/or Fund Switch existing units, as we decide are appropriate, using the unit prices on the effective date.

Allocation of Units to your Plan

For each contribution received, we will allocate to the *Plan* units of the *Fund(s)* using the unit price or prices effective on the day we receive the payment. The total value of the units we allocate at those prices will be equal to the payment received.

The number of units of a *Fund* allocated in respect of each payment and each *Fund Switch* will be rounded to the nearer 1/1000th of a unit.

If the effective date for any unit cancellations under the *Plan* is the same day as the effective date for any unit allocations the allocations will take place first.

Charges

There is a maximum annual management charge of 1.5% of the value of the *Fund(s)*. This charge reduces to 1.0% or less, 10 years after the *Start Date*. A proportion of the annual charge is deducted directly from the *Fund(s)* at each valuation, based on the number of days since the last valuation, and is reflected in the unit prices.

In addition to the annual management charge the unit prices are affected by portfolio transaction costs incurred directly or indirectly in the sale or purchase of investments held in the *Fund(s)*.

Annual Statements

We will prepare and send to you, at least annually, a statement including valuation of your Plan and the amount of all regular and single contributions made since the previous statement date.

Withdrawal

On receipt of your written instructions, you may request that we pay you all or a portion of the Plan Value. This will be effective on the later of the day you select and the day we receive your request. We will surrender a part of your Plan and withdraw Funds from the remainder of your Plan, at our discretion. If the Plan Value in respect of the part of the Plan that is surrendered is greater than the amount requested, we will invest the difference in the remainder of your Plan as a single contribution.

We will cancel a number of units of the *Unit Account* equal in value to the amount payable. If units of more than one *Fund* remain allocated to the *Plan* at the time, we will cancel units of each of those *Funds* equal in value to the proportionate value of the units of each *Fund*. The number of units of a *Fund* cancelled in respect of the partial withdrawal will be rounded to the nearer 1/1000th of a unit.

Before we make any payment, we will require evidence satisfactory to us of the entitlement of the benefit of the person or persons claiming payment. We may also require the return of the Plan Document and any endorsements. All payments are due in the currency of England at our registered office.

Payment of benefit will release *us* from *our* obligations under the *Plan*.

Death Benefit

In the event of *your* death (the second death where the *Plan* is held on a joint life basis), *we* will pay 101% of the *Plan Value* effective on the day we receive notice of that event. Payment will be made to *your* legal personal representatives after *we* receive evidence satisfactory to *us* of *your* death.

Before we make any payment, we will require evidence satisfactory to us of the entitlement of the benefit of the person or persons claiming payment. We may also require the return of the Plan Document and any endorsements. All payments are due in the currency of England at our registered office.

Payment of benefit will release *us* from *our* obligations under the *Plan*.

Termination

We reserve the right to terminate your Plan by giving you 30 days' written notice after the 5th anniversary of the Start Date, if regular contributions stop or have stopped and the Plan Value is less than £1.750.

Disputes

We take the concerns of our Planholders very seriously. If at anytime you do have any comments or wish to make a complaint, please write to the Customer Relations Officer at Forester Life, Foresters House, 2 Cromwell Avenue, Bromley BR2 9BF. In the unlikely event that your complaint cannot be resolved to your satisfaction, you can write to the Financial Ombudsman Service (FOS), Exchange Tower, London, E14 9SR (telephone 0300 123 9123 or email complaint.info@financial-ombudsman.org. uk or visit www.financial-ombudsman.org.uk). Referring your complaint to FOS does not prejudice your right to take legal action.

Using your Personal Information

We are committed to ensuring your privacy and personal information is protected. This notice explains the information we may hold, how we obtain it and for what purposes, who we share it with and why, and the rights you have in respect to your information. This is further explained in more detail in our Privacy Policy.

Personal information is information that identifies you, is about you and is provided through your dealings with us. It includes your name, address, contact details, date of birth and Forester Life Plan details. In addition, we hold information that we use to manage our relationship with you (contact, complaints and financial information) and information about how you interact with our website.

In certain circumstances we may request and receive sensitive personal information about you.

The information *you* provide to Forester Life will be used for setting up and administering *your* Forester Life *Plan*, for communicating with and keeping *you* informed and for maintaining a record of complaints. In addition, it will also be used for research and analysis, for marketing of *our* products and services and for compliance monitoring and crime prevention.

We share your information with our service providers, identity verification services such as credit reference agencies, and other parts of the Foresters organisation. We will not disclose any of your information to any other body or organisation except to prevent crime or if required by regulations or any law enforcement organisation.

We will retain *your* information for as long as *you* are a Forester Life *Planholder*, and in accordance with *our* data retention quidelines and legal and regulatory obligations.

Your rights in relation to the information are set out in *our* Privacy Policy. This is available on *our* website or by request from Customer Services.

The policy provides more detailed information on how to view, correct, withdraw or otherwise change the way we use your personal information.

If we have been unable to satisfy your concerns regarding any aspect of the processing or handling of your information you can contact the Information Commissioners Office on telephone helpline: 0303 123 1113, email visit www.ico.org.uk/global/contact-us/email/ or by post at Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

General

This document and the *Schedule* contains all the Terms and Conditions of the *Plan. We* will not be liable for any condition, claim, statement, warranty or representation, whether express or implied, and whether collateral to this agreement or not, which differs from these Terms and Conditions.

No term or condition in this document can be modified or waived (unless this document expressly provides that it can be) except by an endorsement issued by *us* from *our* registered office and signed by one of *our* authorised officials.

We will satisfy ourselves that any person to whom we delegate any of our functions or responsibilities under these Terms and Conditions is competent to carry out those functions and responsibilities.

Any requests made in connection with these Terms and Conditions must be made in writing and delivered to *us* at *our* registered office. *We* will use certain procedures and forms when any change to *your Plan* or any payment is to be made. *We* will only make changes when all the normal procedures have been complied with.

We will retain all the charges and deductions described in this document for our own use and benefit. We are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. We will send any notices or other correspondence to the address that you have given to us in your application form, or to a new permanent residential address provided you have advised us of it in writing. We will update our literature from time to time. We will always communicate with you using the English language.

The law that applies to your Plan is English law.